# USB to Serial Cable (Model # 3312)

#### Installation:

Please install the device drivers before connecting the USB to Serial cable into an available USB port.

- Insert the included CD in your CD-ROM drive and open the USB to Serial folder
- 2. Double click the Serial Driver exe file to install the drivers
- 3. From the USB to Serial installation wizard select next to install
- 4. Attach the USB to Serial adapter to a available USB port and select to let Windows search for the best driver
- Windows will detect the USB to Serial adapter and complete the installation

#### **Changing COM Port:**

## Windows 2000 / XP will allow you change the assigned COM port of the cable

- 1. Go under Control Panel / System / Hardware / Device Manager
- 2. Under Device Manager select Port Settings / Advanced
- 3. Then select the pull down window to select COM port number

### Troubleshooting:

1. The cable is installed but the device is not detected.

Some devices require that they be set to a specific communication port. Check to make sure that your device and the cable are set to the same port.

2. I have installed the drivers but the cable has a exclamation next to it under the Device Manager

To uninstall the cable right clicking on the device and choosing uninstall. Once the device has been removed close the Device Manager window and restart your computer. The cable should then be detected and reinstalled correctly after the system has restarted.